

SELF-INSURANCE FUND COMMISSION OF THE CITY OF HOBOKEN

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DAWN ZIMMER
Mayor



Stephen D. Marks, Chairman
Linda Landolfi, Commissioner
Michael Russo, Commissioner

MINUTES OF THE WEDNESDAY, AUGUST 30, 2017 MEETING

Meeting called to order at 6:03p.m.

The Open Public Meeting Act statement was read by the Chairman.

ROLL CALL: Commissioner Landolfi and Chairman Marks present.
Commissioner Russo present after roll call.

ALSO PRESENT: Patrick Wherry, Assistant Business Administrator, City of Hoboken; Mike Atkinson of the Benefits Department - Fairview Insurance Agency Associates; Jessica Mercado, Employee Benefits Clerk for the City of Hoboken; and Daisy Amado commission secretary.

APPROVAL OF THE MINUTES OF THE JULY 26, 2017 MEETING:

Commissioner Landolfi moved to approve the minutes with a second from Chairman Marks and both members present in favor.

CLAIMS REVIEW: Mike Atkinson provided a UMR handout, 'Annual Aggregate Stop Loss Results' and discussed with Commission. Handout is for December through July and annual aggregate does not include numbers for August. City is currently at 68% of attachment point and most run at 80%. The City has three (3) insureds that pierced the \$250,000 threshold for stop loss. Discussion ensued regarding catastrophic claims and funding of claims. Per Mike, UMR said the City has not paid June or July administrative fees. Discussions as to UMR overbilling the City.

Commissioner Landolfi advised she never had meeting with Teresa of UMR, however they are now scheduled to go over issues in detail on Tuesday, September 5th.

Mike Atkinson stated he had questions about Utilization Management Fees as the original Service Agreement had a \$450,000 maximum cap. When he did the math it was broken out to approximately \$.90 more per employee. Per Mike, once all is resolved he will forward new Service Agreement over to Commission for review.

Commissioner Landolfi reviewed the Cumulative Self Insurance Activity handout prepared by Chris Baldwin of the Finance Department. She pointed out that the City is in dispute with UMR and therefore we have not paid the CRS fees for April through August. Mike Atkinson stated price should go down \$10 per employee per month effective June 1st. Commissioner Landolfi

pointed out the City's 'big jump' in claims for the month of August. Discussion as to numbers actuary used versus Fairview's numbers.

Commissioner Russo joined the meeting at 6:17pm. Chairman asked Mike Atkinson to provide a quick recap for Commissioner Russo.

Mike Atkinson stated renewing Stop Loss on a 13 month contract. Commissioner Russo inquired as to reimbursement from Horizon and Mike Atkinson advised we received a check for half of the claims reserve. Horizon's contract gives them two years to pay us from date of termination of contract.

Chairman discussed meeting held today with six Bargaining Units and UMR providing Union Representatives the opportunity to express concerns/frustrations/gripes with UMR. UMR pledged to place a high ranking person of their customer service team to Hoboken. UMR Agreed to come back in sixty (60) days to make sure all matters are addressed and we will meet again to go over. Jessica Mercado mentioned her conversation with Leslie at UMR wherein she may give employees a reference number on any issues and advise 'we will get back to you within five days.' There were also some complaints on the prescription plan, Benecard, and UMR will have representatives from Benecard come out and discuss issues with Union representatives.

Chair also mentioned Horizon Blue Cross Blue Shield deal with Carepoint today. Fairview asked to obtain a proposal for the City. Mike Atkinson will ensure fee schedule is comparable, etc.

TPA DISCUSSIONS – QUESTIONNAIRE RESULTS:

Mike Atkinson provided Commission with handouts with responses to Commission questions from IDA, IAA and Meritain. Mike went over each one in detail with the Commission. Mike inadvertently did not include print out of IAA Administrative Fee PDF, which he will email to Commission. Mike Atkinson mentioned perhaps visiting IAA and Commission agreed. Commissioner Russo mentioned how he prefers a smaller TPA from a provider's perspective. Jessica Mercado mentioned issues with EOBs and Mike Atkinson said he would look into timeliness of EOBs. Mike Atkinson will also look into provider references/provider network.

Commissioner Russo inquired if we ever received clarification from UMR on overages and discussion ensued as to administrative credit.

EMPLOYEE HEALTH CLUB MEMBERSHIP REIMBURSEMENT:

Mike Atkinson had emailed the UMR Gym Reimbursement EZ Claim form to the Chairman who emailed it to the Union Representative questioning same. Form is straight forward and Commissioner Landolfi confirmed employee in her office filled it out and was reimbursed.

NEW BUSINESS:

- Mike Atkinson mentioned going out to market on September 1st for stop loss for re-insurance.
- Julie Graham of Fairview requesting Horizon dental plan renewal begin on January 1st.
- Chairman recapped three items that need to be addressed: 1) schedule Cherry Hill visit with IAA; 2) In sixty days we will know if UMR is better; 3) Horizon deal with Carepoint is effective on October 1st, we request quote before then.

- Commissioner Russo requested out-of-network dollar amounts for CPT codes for office visit type of codes at 80 and 90% percentiles. Fee schedule for Meritain, Horizon, Aetna (IDA/IAA). Mike Atkinson will request this information for the Commission.
- Chairman requested Fairview provide scope of work for audit of beneficiaries.
- UMR app – employees should take advantage of it.

Commissioner Landolfi moved to adjourn the meeting with a second from Commissioner Russo and all three members present in favor.

Meeting was adjourned at 7:29 p.m.